

USA Volleyball Academy Helpdesk

[Portal](#) > [Knowledgebase](#) > [Officials Training & Education](#) > [USAV Academy Error 101](#)

USAV Academy Error 101

Steve Webster - 2019-09-22 - in [Officials Training & Education](#)

USAV Academy Error 101 occurs when your computer loses Internet connection while running a course.

Our software saves your course progress to the best of our ability (every 30 seconds).

Corrective Action

1. Exit the course immediately.
2. Launch the course again, when your Internet connection has been re-established

Possible causes of the issue

- Momentary loss of Internet connection
- Complete loss of Internet connection